

Frequently Asked Questions regarding Student Movement during the Extension of
Movement Control Order 3.0 (MCO 3.0)

A. STUDENT MOVEMENT

1. Question: **Are students allowed to leave campus during the MCO 3.0 period?**
Answer: *All students are required to remain on campus during the period of MCO 3.0, except for important matters and emergencies cases such as accidents, deaths, and Covid-19 vaccine appointments with doctors for a follow-up treatment.*
2. Question: **Are students allowed to return home or to hometown during the MCO 3.0 period?**
Answer: **NOT ALLOWED.** *As instructed by the Ministry of Higher Education (MOHE) and the National Security Council (NSC), all students must remain on campus.*

Special consideration is given only by the Department of the Deputy Vice Chancellor (Affairs Students) for emergency cases only such as sickness or death of a closed family member.
3. Question: **Can students who have been on campus return home or to hometown which is within a radius of 10 km?**
Answer: **NOT ALLOWED.** *All students must remain on campus.*
4. Question: **Is the head of the family staying on campus allowed to go out to buy daily necessities? When is the period that the head of the family is allowed to go out?**
Answer: **YES.** *Only the head of the family is allowed to go out, between 12 noon to 6 pm only.*
5. Question: **How long is the duration given to students to stay out of campus?**
Answer: *Students are allowed to stay out of campus for a period of not more than 2 hours only.*
6. Question: **Are students who are currently at home/hometown allowed to return to campus during the MCO 3.0 period?**
Answer: **NOT ALLOWED.** *All students are required to remain in their respective locality.*
7. Question: **Is the cafeteria/ arcade on campus open during the MCO 3.0 period?**
Answer: **YES.** *The cafeteria/ arcade will operate from 8:00 am to 8:00 pm according to the guidelines set by the University. Dining in the cafeteria (Dine in) is NOT PERMITTED and students can only order by take away.*
8. Question: **Is the One-Stop Parcel Center (OPC) open during the MCO3.0 period?**
Answer: **YES.** *The One-Stop Parcel Center (OPC) will be open as usual according to the set guidelines.*
9. Question: **Are students required to use the MySejahtera application while on campus?**
Answer: **YES.** *All students must use the MySejahtera application while on campus for the purpose of 'contact tracing' by the MOH.*

In addition, students also need to check in each time they visit/ enter any premise at the UTM campus.

10. Question: **Are providers of services such as Reverse Osmosis (RO)Water, Self -Service Laundry and vending machines allowed to enter the campus to restock or perform maintenance?**
Answer: **YES.** All service providers are allowed to enter and operate as usual in accordance with the guidelines set by the University.
11. Question: **Is food delivery service or daily necessities delivery service (market delivery) allowed to enter the campus?**
Answer: **YES.** Delivery time is from 8.00 am to 8:00 pm.
12. Question: **Can my parents/ guardians send food supplies or necessities to college?**
Answer: **NOT ALLOWED.** Parents/ guardians can only send food supplies or necessities to their children/ dependents on campus using food delivery or courier services.
13. Question: **Are students allowed to conduct group discussion activities physically on campus?**
Answer: **NOT ALLOWED.** Group discussion is only allowed online.
14. Question: **Am I allowed to go to another room/ college to meet friends during the period of MCO 3.0?**
Answer: Movement within the campus is **PERMITTED**. However, all group activities are **NOT ALLOWED**. Students are advised to comply with the established SOPs and regulations set by the University.
Disciplinary actions will be taken if it is found that students violate the instructions/rules which have been set by the University.
15. Question: **Are students allowed to seek treatment at government hospitals or clinics/ private clinics outside campus?**
Answer: **YES.** Students need to **apply through the UTM Health Center (PKU)** to obtain the recommendation of a PKU medical officer before being allowed to get treatment outside.
16. Question: **Are students who have a Covid-19 vaccination appointment be allowed to go out of campus?**
Answer: **YES.** Permission is given to students who are notified of a Covid-19 Vaccination appointment in **Johor Bahru district only**. The University will provide transportation for students to the vaccination center.
17. Question: **Are students allowed to go out to refuel vehicles for the purpose of movement within the campus?**
Answer: **YES.** Please refer to FAQ No.5
18. Question: **Are students allowed to carry out academic research work such as laboratory work / studio?**
Answer: **YES.** Only postgraduate students (PG) who are currently on campus and **with the permission of Supervisor/Faculty**.
19. Question: **Are students from outside of campus allowed to come into campus to take things/necessities at the college?**
Answer: **NOT ALLOWED.**

20. Question: **Who can be contacted if there are further questions about movement in/out on campus?**

Answer: *Students can contact:-*

HEP Hotline:

+6 011-186 87022 (UTM JB campus)

+6 017-242 4122/ +6 013-393 1117 (UTM KL campus)

Emel Helpdesk JTNCHEP:

helpdesk.hep@utm.my or tphep@utm.my;

B. OUTDOOR ACTIVITIES ON THE CAMPUS AREA

21. Question: **Are student activities including those related to clubs, associations and co-curriculum allowed during the MCO 3.0?**

Answer: *All student activities including those related to clubs, associations and co-curriculum conducted **face to face and in groups** are **NOT ALLOWED** for the duration of the MCO 3.0. However, the implementation of online programs/activities of clubs, associations and co-curricular are encouraged.*

22. Question: **Are social, religious, sports and recreational activities allowed throughout the MCO 3.0 period?**

Answer: ***YES**, provided that the Sports and recreational activities are **performed individually, in open areas without physical contact and adhering to a physical distancing of at least 2 to 3 meters** subject to the current movement control instructions (SOPs).*

Last Updated:

16 June 2021 | 12:15 pm

Student Mobilization Task Force

Department of Deputy Vice Chancellor (Student Affairs)

** In the event of inconsistency or discrepancy between the English version and the Malay version, the Malay version shall prevail.*