

Frequently Asked Questions regarding Student Movement during
Movement Control Order 3.0 (MCO 3.0)

A. STUDENT MOVEMENT

1. Question: **Are students allowed to leave campus during the MCO 3.0 period?**
Answer: All students on UTM campus are **NOT ALLOWED** to leave the campus area during the period of MCO 3.0 from 4 to 14 June 2021 except for important matters and emergencies such as accidents, death and doctor appointments and/or follow - up treatments.
2. Question: **Are students allowed to return to hometown during the MCO 3.0 period?**
Answer: **NOT ALLOWED.** As directed by the Ministry of Higher Education (MOHE) and the National Security Council (NSC), all students must remain on campus.

Special consideration is only given by the Department of the Deputy Vice Chancellor (Student Affairs) for emergency cases only such as sickness or death of family members.
3. Question: **Can students who have been on campus return to their homes which is within a radius of 10 km?**
Answer: **NOT ALLOWED.** All students must remain on campus.
4. Question: **Is the head of the family staying on campus allowed to go out to buy daily necessities? When is the period for the head of the family to be allowed to leave campus?**
Answer: Permission to leave campus is after June 14, 2021 and is subject to any change in instructions.
5. Question: **Are the families of students staying on campus allowed to go out to work?**
Answer: **NOT ALLOWED**
6. Question: **Are students who are currently at home/hometown allowed to return to campus during the MCO 3.0 period?**
Answer: **NOT ALLOWED.** All students are required to remain in their respective locality.
7. Question: **Are the cafeterias / arcades on campus open during the MCO3.0 period?**
Answer: **YES.** The cafeterias / arcades will be in operation from 8:00 am to 8:00 pm according to the guidelines set by the University. Dining in the cafeteria (Dine in) is NOT PERMITTED and students can only order by take away.
8. Question: **Is the One-Stop Parcel Center (OPC) open during the MCO3.0 period?**
Answer: **YES.** The One-Stop Parcel Center (OPC) will be open as usual according to the set guidelines.
9. Question: **Are students required to use the MySejahtera application while on campus?**
Answer: **YES.** All students must use the MySejahtera application while on campus for the purpose of 'contact tracing' by the MOH.

In addition, students must scan the MySejahtera QR Code to register their check-in every time they visit / enter any premise on the UTM campus.

10. Question: **Are service providers such as RO Water, Self -Service Laundry and vending machines allowed to enter the campus to restock or perform maintenance?**
Answer: **YES.** All service providers are allowed to enter and operate as usual in accordance with the guidelines set by the University.
11. Question: **Are food delivery services or market delivery allowed on campus?**
Answer: **YES.** Delivery time is from 8.00 am to 8:00 pm.
12. Question: **Will food aid be provided by the University to students on campus during the MCO 3.0 period?**
Answer: **NO.** Food aid is not provided as all cafeterias, arcades and food delivery services will operate as usual during the MCO 3.0 period.

Only students who are undergoing quarantine in Blocks S46 and S47 will be given food aid.
13. Question: **Can my parents/ guardians deliver food supplies or necessities to college?**
Answer: **NOT ALLOWED.** Parents / guardians can only deliver food supplies or necessities to their children / dependents on campus by using food delivery or courier service.
14. Question: **Are students allowed to conduct group discussion activities in the college area?**
Answer: **NOT ALLOWED.** Group discussion is only allowed online.
15. Question: **Am I allowed to go to another room/ college to meet friends during the MCO 3.0 period?**
Answer: Movement within the campus is **PERMITTED**. However, all group activities are **NOT ALLOWED**. Students are advised to adhere to the **SOPs and rules** set by the University.

Disciplinary actions will be taken if students violate the SOPs and rules that have been set.
16. Question: **Are students allowed to seek treatment in hospitals or clinics/ private clinics outside campus?**
Answer: Students need to apply through the UTM Health Center (PKU) to get the support of PKU medical officers before being allowed to seek treatment outside.
17. Question: **Are students who have a vaccination appointment allowed to go out of the campus?**
Answer: **YES.** Students must submit a proof of notification received from the Ministry Health Malaysia (MOH) which contains information on the date of vaccination appointment.
18. Question: **Are sports and recreational activities on campus allowed?**
Answer: **YES,** but subject to the SOPs set by MKN. Sports and recreational activities are limited to individual activities and in open areas only. All group sports and recreational activities are **NOT ALLOWED**.
19. Question: **Can students submit application to enter the campus on a daily basis?**
Answer: **NOT ALLOWED.**
20. Question: **Are students allowed to go out to refuel vehicles for the purpose of movement within the campus?**
Answer: **NOT ALLOWED.**

However, UTM Fleet offers vehicle refueling services. Vehicle refueling arrangements will be held at the UTM Fleet workshop according to a set schedule.

21. Question: **Who can I contact if I have further questions on matters related to student movement on campus?**

Answer: *Students can contact:-*

HEP Hotline:

+6 011-186 87022 (UTM JB campus)

+6 017-242 4122/ +6 013-393 1117 (UTM KL campus)

Emel Helpdesk JTNCHEP:

helpdesk.hep@utm.my or tphep@utm.my;

B. STUDENTS UNDERGOING QUARANTINE

22. Question: **Is food aid will be made available to students who are undergoing quarantine period in Blocks S46 and S47?**

Answer: **YES.** Food aid will be provided to students until the end of the quarantine period.

23. Question: **Can a friend in college deliver my food supplies or necessities to the UTM Quarantine Center in Blocks S46 and S47?**

Answer: **NOT ALLOWED.** This is to avoid the risk of infection.

24. Question: **What is the next action after the student completes the quarantine period?**

Answer: *Students will be given a release letter and allowed to return to their respective colleges.*

25. Question: **Can my friend help me unload my belongings from the Quarantine Center to the Residential College after the quarantine period expires if I don't have a vehicle?**

Answer: **NOT ALLOWED.** UTM Fleet will arrange transportation for students to return to their respective residential colleges.

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Student Mobilization Task Force

Department of Deputy Vice Chancellor (Student Affairs)